

Globe METALES Quality Policy is to provide the industry with the highest quality products and services that fully meet the requirements of its customers and their applicable standards and specifications.

The Quality Management System describes the general procedures and directives for all the activities in which it is involved, to satisfy user requirements and the International Standard ISO 9001: 2015.

GLOBE Metals is committed to:

- Apply the Quality Policy.
- Comply with the legal requirements and applicable regulations.
- Maintain and operate equipment and facilities to ensure the safety of staff, the community and respect for the environment.
- Maintain relationships with our customers and suppliers that are characterized by cooperation and open communication, being committed to respond professionally to any need expressed by them.
- Allow Company staff to take an active part in the maintenance and improvement of the system.
- Communicate the Quality directives and make the Policy known to all new employees.
- Maintain and exceed the quality of our products over time.
- Adapt the Policy to update it to new requirements being generated.

The Board of Directors will provide the necessary resources for the implementation, maintenance and continuous improvement of the Quality Management System and ensure that this Policy is understood, implemented and maintained by all Company employees.

The Logistics Management Office is responsible for the implementation, verification and maintenance of the Quality Management System. It has the organizational freedom, responsibility and authority necessary to:

- Start preventive actions regarding the lack of conformity of the product or the System.
- Identify and register product quality problems.
- Start, recommend or provide solutions and verify their implementation.
- Supervise that non-conforming products are not dispatched.

All staff will comply with what has been expressed, as well as achieve respect and upkeep of order and cleaning throughout the plant.



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