

QUALITY POLICY

We will ensure that we work continuously with quality improvement by:

- Working systematically and purposefully, based on measurable results and performance levels, through the involvement of employees from all levels of the organisation, so that the company ensures broad involvement and consensus around goals for improvements, and means of achieving the company's objectives, as well as realistic assessments of measures implemented and their effect.
- Monitoring and documenting product quality on running production by daily and weekly documentation of process adjustments to assure a finished product being within specified requirements. The product quality is confirmed by the issuance of certificates of analysis.
- Conducting surveys regarding customer satisfaction and feedback on possible improvement opportunities from our customers. The result from these surveys is communicated throughout the organisation and the company shall in strategic internal processes make use of this information to accommodate requests and suggestions from the customers.
- Documenting that all areas of the company is assessed against progressive targets, reflecting our ambitions as stated in the company vision document. It has to be qualified targets, according to the principles of continuous improvement, and the departmental action plans are describing the achievement of targets with corresponding activities and actions.

This policy substantiates on the method of the company for the organisation of improvement work and tangible targets and action plans within the scope of our management system for quality. They shall all satisfy the requirements in the NS-EN ISO 9001:2015 standard.

Date: 19th February 2026