

FERROGLOBE INNOVATION, S.L., dedicated to the design and manufacture of different silicon powder products, in order to achieve a higher Quality in its activity, is committed to the implementation of a Quality Management System in accordance with the points of the ISO 9001:2015 Standards according to the following principles:

- Understanding, analysing and satisfying the needs and expectations of our customers.
- Continuously improving the quality of our services.
- Ensuring the full satisfaction of our customers, providing services in accordance with the requirements and specifications established.
- Assuming a proactive attitude to prevent the causes that may give rise to non-conformities.
- Having adequate infrastructure and means for the development of our activities.
- Having duly trained personnel.
- Operating in strict compliance with the applicable legislation in force, as well as respecting the voluntary agreements adopted or the requirements of our clients.
- Promoting Quality Management and Continuous Improvement to all personnel, at all levels and in all processes of the Company.

The Policy is the reference for establishing objectives and goals, with which to continuously improve the effectiveness of the Quality Management System. It affects and is the responsibility of each and every one of the members of the Organisation, it is communicated to the entire company for its knowledge, understanding and compliance and is available to any person or entity that requests it.

This Policy will be subject to annual review for its continuous adaptation and will be available to interested parties, being provided whenever required.

Arteixo, 15th December 2022

Director

